



# caregivers



PREVENT  PROTECT  PROMOTE  
*abuse/neglect* *clients* *dignity*

UNIVERSITY of  
WISCONSIN  
OSHKOSH

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## **Project Overview**

### **Caregiver Training on Abuse and Neglect Prevention**

### **August 2009 – October 2012**

University of Wisconsin Oshkosh  
Center for Career Development and Employability Training (CCDET)

#### **Acknowledgements**

The Caregiver Training on Abuse and Neglect Prevention Project was sponsored by a grant from the Administration on Aging (AoA) <http://www.aoa.gov/>, in partnership with the Wisconsin Department of Health Services, Division of Quality Assurance <http://www.dhs.wisconsin.gov/caregiver/>.

#### **Background**

This project was originally developed in 2006 by the Wisconsin Department of Health Services in partnership with the University of Wisconsin Oshkosh to help prevent abuse and neglect by caregivers in long-term care settings. Interactive, award-winning training materials were developed and delivered to direct caregivers statewide. In 2009, the project continued thanks to a grant sponsored by Sen. Herb Kohl (D-WI). This grant provided a series of train-the-trainer workshops in Wisconsin. It also has made training materials available to health care providers throughout the nation via the Wisconsin Caregiver Abuse and Neglect Prevention Project website <http://www.uwosh.edu/ccdet/caregiver/>.

#### **Overview**

The two primary objectives established were:

- To provide direct caregivers with the interpersonal skills and strategies necessary to positively address challenging situations with those in their care
- To increase awareness of the potential for abuse and neglect in long-term care settings

The intervention strategy of the project included:

- Presenting a series of train-the-trainer workshops
- Presenting and disseminating the training material to a regional and national audience

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### Curricula Dissemination

- A four-hour “Topical Workshop” reviewed approximately 15 hours of training materials. A description of these topics and their intended audience, including facilitator guides, participant guides, PowerPoints and associated video clips and handouts can be found at <http://www.uwosh.edu/ccdet/caregiver/topical.htm>.
- The “Experiential DVD Workshop”, also a four-hour workshop, used a DVD which depicts six scenarios of caregiver misconduct. An accompanying CD provides a trainer’s guide for each scenario. The DVD packet continues to be available (with a small shipping and handling charge) through the website.
- The Caregiver Brochure, which included an overview of the project and materials, was mailed to other states’ long-term care ombudsman programs and provider associations. Consequently, the DVD packet was requested by persons representing all 50 states (and several foreign countries).

### Conclusion

- Staff conducted 56 Train-the Trainer workshops statewide, which were attended by 1724 participants. Participants estimated that they, in turn, would train 113,749 caregivers in their own facilities.

Although many important findings were identified during the project, the top three are:

- Caregivers need ongoing training and support to reduce the incidence of abuse and neglect
- Training must be realistic and based on real-life situations
- Training must appeal to a wide variety of learning styles

To view the full report go to [www.uwosh.edu/ccdet/caregiver/Documents/Full\\_Report.pdf](http://www.uwosh.edu/ccdet/caregiver/Documents/Full_Report.pdf)