
Examples of Resident Rights

Listed below are common resident/patient/client rights listed in statutes and rules for a variety of healthcare providers in Wisconsin.

1. **Communication** - Make and receive phone calls, letters, emails, texts, etc. privately
2. **Confidentiality** - Maintain confidentiality of health and personal information and records; residents may approve or refuse release of information to any individual outside the CBRF
3. **Freedom from labor** - Not be required by the provider to perform labor that is financially beneficial to the provider; personal housekeeping may be required for therapeutic purposes if identified in the resident's individual service plan
4. **Freedom from mistreatment** - Be free from physical, sexual and mental abuse and neglect and from financial exploitation and misappropriation of property
5. **Freedom from seclusion** - Be free from isolation or separation
6. **Freedom from chemical restraints** - Be free from medication used to restrict the freedom or movement of a resident (without practitioner order)
7. **Freedom from physical restraints** - Be free from physical restraints that restrict the freedom or movement of a resident (without practitioner order)
8. **Receive medication** - Receive all prescribed medication in the dosage and at intervals prescribed by a practitioner; retain the right to refuse medication unless court-ordered
9. **Prompt and adequate treatment** - Receive the correct treatment in a timely manner
10. **Treatment options** - Participate and be fully informed in the planning of care and treatment options; retain the right to refuse care or treatment unless court-ordered
11. **Self-determination** - Make decisions relating to care, activities, daily routines and other aspects of life which enhance self-reliance, autonomy and decision making
12. **Least restrictive environment** - Have the fewest restrictions necessary to meet the purposes of the resident's admission without curfews, rules or other restrictions to a resident's freedom of choice
13. **Recording, filming, photographing** - Not be recorded, filmed, photographed without written consent; CBRF may photograph for ID purposes
14. **Safe environment** - Live in an environment in which residents are safeguarded from environmental hazards
15. **Physical and emotional privacy** – Receive privacy in treatment, living arrangements, caring for personal needs, etc.
16. **Present grievances**– Make complaints to facility staff; public officials, any other person without fear of retaliation
17. **Manage own financial affairs** - Resident may manage finances or delegate the responsibility to the facility or another person
18. **Be fully informed of facility services and fees** - Be informed about all services and fees upon admission or during the resident's stay
19. **Be treated with courtesy and respect** - Receive full recognition of the resident's dignity and individuality